



— HOUSE OF — HARVEL

ACCESSIBILITY POLICY FOR HOUSE OF HARVEL

1. Our Commitment

House of Harvel is committed to making our website and services accessible to as many people as possible.

We believe accessibility is not only a legal responsibility but also an extension of our wider commitment to care, dignity, and inclusion.

We aim to ensure that everyone—regardless of ability, circumstance, or technology—can access the information and support we offer.

2. Standards We Aim to Meet

We aim to align our website with the Web Content Accessibility Guidelines 2.1 Level AA standards, which set recognised best practices for accessibility.

We also consider our obligations under the Equality Act 2010.

3. How We Support Accessibility

We take steps to make our website accessible, including:

- Using clear, readable language
- Structuring content for easy navigation
- Providing sufficient colour contrast
- Ensuring compatibility with screen readers where possible
- Designing for use across different devices and screen sizes

We also aim to avoid unnecessary complexity or overwhelming content.

4. Ongoing Improvements

We recognise that accessibility is an ongoing process.

We regularly review and improve our website to enhance accessibility and usability.

5. If You Experience Difficulty

If you encounter any barriers when using our website or accessing our services, we want to know.

You are welcome to contact us, and we will do our best to:

- Provide the information in an alternative format
- Support you in a way that works for you
- Make reasonable adjustments where possible

Contact: enquiries@houseofharvel.com

6. Alternative Ways to Access Support

If accessing our website is not the easiest way for you, we are happy to communicate via:

- Email
- Telephone
- Other agreed methods

We aim to respond thoughtfully and with flexibility.

7. Limitations

While we strive to ensure accessibility, some areas of the website may not yet fully meet accessibility standards.

We are committed to addressing these areas over time.

8. Policy Updates

This Accessibility Policy may be updated periodically to reflect improvements and changes.



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A NOTE ON EMOTIONAL ACCESSIBILITY

We recognise that accessibility is not only physical or technical—it can also be emotional.

Some of the topics we work with may be sensitive or deeply personal.

We aim to communicate in a way that is:

- Clear, without being clinical
- Supportive, without making assumptions
- Gentle, without removing clarity

You are welcome to engage with our content at your own pace.